



LIVE TV BOX HD/PRO SETUP INSTRUCTIONS USER GUIDE

Package Contents

Live TV Set top box (built-in WIFI), Remote Control, Power adapter, HDMI cable, Wireless key pad (**pro model only**).

1) Connecting Your Box to TV

The LiveTVBox Box is connected to your TV by **HDMI Cable**.

If it still not working then it might need a Signal Hit from our side - In that case please leave the box connected to power and Internet and go to this website address <http://www.livetvbox.org/support.html> and raise a support ticket with the details of your Live HD Box and also add your Name Phone Number and Box Serial Number preferably from your TV Screen or from the Bottom of the Box (if possible just make sure they are same). Support team will try to help you as soon as possible.

2) Connecting your box to internet

There are two ways to do that:

Ethernet Cable - Connect your Live TV box with **Internet Router through Ethernet** or Network Cable (Preferred Way) if it is close enough from your router.

Wireless Connection- If the modem router is away from the TV and LiveTVBox Box then you should connect via Wi-Fi which is built-in to the box. On the TV Screen you will see that it shows Wi-Fi connection and it will ask you for the Router Password or WEP Key or WPA to connect to the router. You need to highlight the password box - if not already- by moving circular keys on your remote control, and then press "OK" to see the Keypad, which will help you to enter the Password or Key. If the connection is established you will be ready to play the LiveTVBox HD.

3) Connected but still not working

There may be following reasons:

You may see Account Expired or Need Recharge. It simply means that the set top box is not activated. Go to website link <http://www.livetvbox.org/enquiry.html> and fill in the form online to activate the box. If you believe you have registered it already and it still has the same message, then press "Retry" on the TV Screen or completely unplug it from the power and reconnect after 20 seconds and then power it on.

4) No signal error on Channels- When this error message is occurring wait 20-30mins and try again, as the channel will be back online soon as it could be issue with a server from our side.

5) Channels are freezing or Buffering- this issue could related to your internet modem not picking up the correct speed. So reboot your modem and try again, it should be fine after that. Also you may want restart you modem

6) Settings Page Access default password is '0000'

7) Renewal of Membership

To renew your membership, go to <http://www.livetvbox.org/recharge.html> and purchase the 1 year subscription for \$180.

8) For all other enquires on channels and/or troubleshooting – See you User manual go to this website address <http://www.livetvbox.org/support.html> and raise a support ticket with the details of your Live HD Box and also add your Name Phone Number and Box Serial Number preferably from your TV Screen or from the Bottom of the Box (if possible just make sure they are same). Support team in will try to help you as soon as possible.